

Carefree-package

Informations

The following services are included in the carefree package / our travel cancellation cover for you:

Service overview:

| | | |
|----|--|------------------------|
| 1. | Cancellation protection | |
| | Waiver of cancellation costs of the Hotel & Gasthof Fürberg in the event of non-commencement of the trip | up to the booked price |
| 2. | Trip interruption | |
| | Replacement of the booked, unused part of the arrangement (costs of Hotel & Gasthof Fürberg) | Up to the booked price |

Insurance fee:

The insurance fee is 5 % of the booked travel price

The total room/apartment price of the contractual partner is deemed to be the travel price.

Reasons for cancellation protection and trip interruption:

- Sudden onset of serious illness, serious health consequences of an accident or death.
- Sudden serious illness, serious consequences of a health accident or death of a family member ², if this makes your presence at your home urgently necessary ¹.
- Pregnancy, if this was only discovered after booking the trip ¹; serious pregnancy complications
- Significant material damage to your property at your place of residence as a result of a natural disaster (e.g. fire) or criminal act by a third party, if this makes your presence urgently necessary ³.
- Loss of employment through no fault of your own as a result of dismissal by your employer.
- Called up for military or civilian service.
- Filing for divorce.
- Arrival of an unexpected court summons.

¹ Medically justified cases of cancellation must be confirmed in writing by the attending physician.

² Family members are deemed to be the spouse (or partner living in the same household), children (stepchildren, children-in-law, grandchildren), parents (step-parents, parents-in-law, grandparents) and siblings of the contractual partner.

³ To be proven in writing by police report etc.

Conclusion:

The contract must be concluded at the same time as the booking or deposit (if the booking is only concluded when the deposit is received). If the policy is taken out later, cover is only valid from the 10th day after taking out the policy.

What to do in the event of a claim?

Travel cancellation cover:

Please inform us immediately in writing or by e-mail and send us a confirmation of the reason for cancellation. If you cancel for health reasons, we also require a detailed medical certificate from your doctor.

Trip interruption:

If the trip is interrupted due to illness or an accident, we require a medical certificate from the doctor treating you at your vacation destination!